HP LaserJet Pro M402 Series

A quick, capable printer with robust security and innovative toner for more pages.2

Printing performance and robust security built for how you work. This capable printer finishes jobs faster and delivers comprehensive security to guard against threats.1 Original HP Toner cartridges with JetIntelligence give you more pages.2

Fast printing. Strong protection
• Grab pages and go—without waiting around. This printer wakes up and prints faster than the competition.1
• Breeze through multipage documents with two-sided printing that’s faster than the competition.1
• Keep printing safe—from boot up to shutdown—with embedded features like LDAP authentication.

More pages, performance, and protection
• Get the most prints for your money—with Original HP High Yield Black Toner cartridges with JetIntelligence.2
• Count on consistent results at high speeds with precision black toner.
• Help ensure you’re getting the authentic HP quality you paid for with innovative anti-fraud technology.
• Speed through print jobs right out of the box, using preinstalled toner cartridges. Replace them with optional high-yield cartridges.

Save energy and easily manage tasks
• Help save energy with HP Auto-On/Auto-Off Technology.3
• Print using less energy than competitors—enhanced by Original HP Toner cartridges with JetIntelligence.4
• Make the most of your office space, with a printer that conveniently fits right into your work style.
• Easily manage devices and settings using HP Web Jetadmin with a suite of essential management features.5

Stay connected with easy mobile printing options
• Easily print from a variety of smartphones and tablets—generally no setup or apps required.6
• Easily access, print, and share resources with Ethernet and wireless networking.7
• Count on wireless direct printing in the office—from mobile devices—without accessing the company network.8
• Help workers print with just a touch of their NFC-enabled mobile device to the printer—no network needed.6

1 Based on HP internal testing of top three leading competitors’ first page out from sleep mode and duplex print speed completed 8/2015. Subject to device settings. Actual results may vary. For details see hp.com/go/Ljclaims .1 Based on cartridge yields for HP 80X compared with HP 26X Original HP LaserJet Toner Cartridges. For more information, see hp.com/go/learnaboutsupplies .1 HP Auto-On/Auto-Off Technology capabilities subject to printer and settings; May require a firmware upgrade. Based on HP testing using the ENERGY STAR® program's Typical Electricity Consumption (TEC) method or as reported in energyguide.gov by top three leading competitors as of 8/2015. Actual results may vary. For details see hp.com/go/Ljclaims .1 HP Web Jetadmin is free and available for download at hp.com/go/webjetadmin . Wireless operations are compatible with 2.4 GHz operations only. App or software and HP ePrint account registration may also be required. Some features require purchase of an optional accessory. Learn more at hp.com/go/mobileprinting .7 Wireless performance is dependent on physical environment and distance from access point, and may be limited during active VPN connections. 8 Feature is supported on the HP LaserJet Pro M402dw only. Mobile device needs to be connected directly to the WiFi network of a wireless direct capable MFP before printing. Depending on mobile device, an app or driver may also be required. Learn more at hp.com/go/mobileprinting . Feature is supported on the HP LaserJet Pro M402dw only. Requires a compatible NFC-printing-enabled mobile device. For a list of compatible NFC-printing-enabled mobile devices, see hp.com/go/nfcprinting .
**Product walkthrough**

1. 2-line LCD control panel
2. Front door release button (access to HP JetIntelligence Toner cartridges)
3. 100-sheet multipurpose tray 1
4. 250-sheet input tray 2
5. 150-sheet output bin
6. Power on/off button
7. Automatic two-sided printing
8. USB port for job storage with PIN printing
9. Hi-Speed USB 2.0 printing port
10. Ethernet port
11. Built-in wireless networking
12. Built-in wireless direct printing and NFC touch-to-print
13. Rear door (access to print path)
14. Dust cover for tray 2—flips up when legal-size/A4 is loaded

**Series at a glance**

<table>
<thead>
<tr>
<th>Model</th>
<th>HP LaserJet Pro M402n</th>
<th>HP LaserJet Pro M402dn</th>
<th>HP LaserJet Pro M402dw</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Product number</strong></td>
<td>C5F93A</td>
<td>C5F94A</td>
<td>C5F95A</td>
</tr>
<tr>
<td><strong>100-sheet multipurpose tray 1, 250-sheet tray 2</strong></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>550-sheet tray 3</strong></td>
<td>Optional</td>
<td>Optional</td>
<td>Optional</td>
</tr>
<tr>
<td><strong>Print speed</strong></td>
<td>Up to 40/38 ppm, letter/A4</td>
<td>Up to 40/38 ppm, letter/A4</td>
<td>Up to 40/38 ppm, letter/A4</td>
</tr>
<tr>
<td><strong>Two-sided printing</strong></td>
<td>Manual</td>
<td>Automatic: up to 32/30 images per minute (ipm), letter/A4</td>
<td>Automatic: up to 32/30 ipm, letter/A4</td>
</tr>
<tr>
<td><strong>Networking</strong></td>
<td>Built-in 10/100/1000 Base-TX Gigabit Ethernet</td>
<td>Built-in 10/100/1000 Base-TX Gigabit Ethernet</td>
<td>Built-in 10/100/1000 Base-TX Gigabit Ethernet, wireless 802.11b/g/n</td>
</tr>
<tr>
<td><strong>Mobile printing</strong></td>
<td>HP ePrint, Apple AirPrint, Mopria-certified Google Cloud Print™ 2.0</td>
<td>HP ePrint, Apple AirPrint, Mopria-certified, Google Cloud Print 2.0</td>
<td>Wireless direct printing, NFC touch-to-print, HP ePrint, Apple AirPrint, Mopria-certified, Google Cloud Print 2.0</td>
</tr>
</tbody>
</table>

1. Automatic two-sided printing is available on the M402dn and M402dw models only.
2. Requires purchase of separate USB flash drive with at least 16 GB capacity.
3. Wireless networking is supported on the M402dn model only. Wireless performance is dependent on physical environment and distance from access point, and may be limited during active VPN connections.
4. Wireless direct is supported on the M402dw only. Mobile device needs to be connected directly to the Wi-Fi network of a wireless direct-capable MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Learn more at hp.com/go/businessmobileprinting.
5. NFC touch-to-print is supported on the M402dn model only. Requires a compatible NFC printing-enabled mobile device. For a list of compatible NFC printing-enabled mobile devices, see hp.com/go/nfcprinting.
6. Printing speed measured using ISO/IEC 24734 and excludes first set of test documents. For more information, see hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
Top Features
Shift your office into high gear with a powerful printer that doesn’t keep you waiting. Print your first page and two-sided prints faster than the competition,¹ and help keep your device, data, and documents safe—from boot up to shutdown.

Print more consistent, high-quality pages than ever before.² Specially designed Original HP Toner cartridges with JetIntelligence deliver better performance, higher energy efficiency, and authentic HP quality—which the competition can’t match.²

Take control of printing—and save energy. Use a suite of essential features to help you easily manage this power-conserving printer. It’s built to fit right into your office space and work style.

Keep business nimble when needs shift or opportunity strikes—in the office or on the go.³
Print wirelessly with or without accessing the network,⁴,⁵ and stay connected with Ethernet capabilities. Print with a touch from mobile devices.⁶

Product
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>C5F93A</td>
<td>HP LaserJet Pro M402n</td>
</tr>
<tr>
<td>C5F94A</td>
<td>HP LaserJet Pro M402dn</td>
</tr>
<tr>
<td>C5F95A</td>
<td>HP LaserJet Pro M402dw</td>
</tr>
</tbody>
</table>

Accessories
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>D9P29A</td>
<td>HP LaserJet 550-sheet Feeder/Tray</td>
</tr>
<tr>
<td>P0R81AA</td>
<td>HP v222w 16GB Mini USB Drive</td>
</tr>
</tbody>
</table>

Supplies⁹
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CF226A</td>
<td>HP 26A Black LaserJet Toner Cartridge (~3,100 pages)</td>
</tr>
<tr>
<td>CF226X</td>
<td>HP 26X Black LaserJet Toner Cartridge (~9,000 pages)</td>
</tr>
</tbody>
</table>

HP Care Packs
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>U8TM2E</td>
<td>HP 3-year Next Business Day LaserJet M402 Hardware Support</td>
</tr>
<tr>
<td>U8TM3E</td>
<td>HP 4-year Next Business Day LaserJet M402 Hardware Support</td>
</tr>
<tr>
<td>U8TM4E</td>
<td>HP 5-year Next Business Day LaserJet M402 Hardware Support</td>
</tr>
<tr>
<td>U8TM7PE</td>
<td>HP 1-year Post Warranty Next Business Day LaserJet M402 Hardware Support</td>
</tr>
</tbody>
</table>

Downtime can have serious consequences, so HP provides support beyond the standard warranty. You benefit from reduced risk, maximized uptime, predictable service delivery and no unbudgeted repair costs. Choose from:

Optimized Care (optimum performance and stability): 4 hour Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

Standard Care (high level of uptime): Next Business Day Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

Basic Care (minimum recommended support): Next Business Day Onsite Support

4 hr Onsite Support: Onsite support within four hours after a service call received within the coverage window

Next Business Day Onsite Support: Onsite service the next business day after the service call is received

Maintenance Kit Replacement Service: Onsite replacement of your printer’s maintenance kit including parts, materials, and labor

Installation with Network Configuration Service: Assembly, network configuration, and basic administrator familiarization

For more information about HP Care Pack, HP Contractual, or HP Managed Print Services, visit hp.com/go/printservices

Paper
Contact HP via phone: Asia: 65 6253 8500

Solutions
HP Web Jetadmin: hp.com/go/wja
HP Universal Print Driver: hp.com/go/upd
HP Imaging and Printing Security Center: hp.com/go/ipsc

¹ Based on HP internal testing of top three leading competitors’ first page out from sleep mode and duplex print speed completed 8/2015. Subject to device settings. Actual results may vary. For details see hp.com/go/Ljclaims.
² Based on cartridge yields for HP 80X compared with HP 26X Original HP LaserJet Toner Cartridges. For more information, see hp.com/go/learnaboutsupplies.¹ Wireless operations are compatible with 2.4GHz operations only. App or software and HP ePrint account registration may also be required. Some features require purchase of an optional accessory. Learn more at hp.com/go/mobileprinting.⁴ Wireless performance is dependent on physical environment and distance from access point, and may be limited during active VPN connections.⁵ Feature is supported on the HP LaserJet Pro M402dw only. Mobile devices needs to be connected directly to the WiFi network of a wireless direct-capable MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Learn more at hp.com/go/businessmobileprinting.⁶ Feature is supported on the HP LaserJet Pro M402dw only. Requires a compatible NFC-printing-enabled mobile device. For a list of compatible NFC-printing-enabled mobile devices, see hp.com/go/nfcprinting.
HP LaserJet Pro M402 Series

**Duty cycle**
Up to 80,000 pages; Recommended monthly page volume: 75% to 40,000 pages

**Memory**
Standard/Maximum: 128 MB

**Network ready**
Yes, built-in Wi-Fi; Authentication via 802.1x, WPA2, WPA, WEP, WPA3, WPA4, WPA2

**WiFi Connectivity**
1-HS-USB 2.0; 1-Host USB; Gigabit Ethernet: 10/100/1000 network

**Paper handling**
1-Sheet tray (input tray 1), Optional: 500-sheet tray

**Dimensions (W x D x H)**
394 x 496 x 605 mm (15.5 x 19.5 x 23.8 in)

**Control panel**
2-line backlit LCD graphic display; Buttons (OK, Menu, Cancel, Back); LED indicator lights (Attention, Ready, Wi-Fi)

**Weight**
24 lb, 109 g

**Acoustic power emissions**
6.1 B(A) as fast as 9.8 sec; 12.3 sec at 1.3 x 10^-6

**Recommended operating humidity range:** 10% to 70% RH; Storage Temperature Range: -30°C to 60°C

**Supported network protocols**

To learn more, visit hp.com

© Copyright 2015 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

ENERGY STAR and the ENERGY STAR logo are registered U.S. marks. Microsoft and Windows are registered trademarks of Microsoft Corporation. Airprint and the AirPrint logo are trademarks of Apple Inc., registered in the U.S. and other countries. Linux is a U.S. registered trademark of Linus Torvalds. UNIX is a registered trademark of The Open Group.